

Organization

Niskayuna Neighbors Network, Inc. (NNN) is a non-profit organization based on the concept of neighbors helping neighbors. We are a member driven, all volunteer organization that coordinates services and activities for older adults wanting to remain independent, socially active and residing in their own homes for as long as possible.

Contact

Mary Delory, Board President
Niskayuna Neighbors Network, Inc.
PO Box 9554, Niskayuna, New York 12309
Phone: 518-631-2402
Email: niskyneighbors@gmail.com
Website: niskyneighbors.org

Services Offered

All services are provided by volunteers who have completed a NNN orientation and vetting via a background check. In addition, all drivers have completed a motor vehicle record check. Our services are based on the availability of our volunteers. These are some of the services our volunteers will do:

- Transportation to medical appointments, shopping trips, religious services, hair salon/barber visits, the airport and community events within the Capital District.
- Errands: Shopping for the Village member, picking up prescriptions, library books, groceries, etc.
- Indoor Light Chores: Changing light bulbs, smoke detector batteries, decluttering, help with mail, phone calls and paperwork. House sitting tasks of collecting mail or newspapers, pet care. We can provide up to 2 hours of gardening assistance. For routine lawn care or larger scale projects (such as snow plowing) we can help you find a reputable contractor.
- Technical Support: assistance with electronic gadgets (clocks, TV remotes, cell phones); help with simple computer problems or internet use.
- Personal Contacts & Friendly Visits: social visits, telephone chats, daily wellness check-ins, accompanying members to social activities, going for a walk, visiting with Village member while a caregiver runs errands. We also offer social activities and free community presentations.

Criteria for Services

In order to receive services, an individual must live within the town of Niskayuna (12309 zip code or within the Niskayuna School District), be age 60 or older and have completed a membership application form and paid an annual membership fee.

Cost

Annual fees are: \$100.00 for individuals and \$150.00 for a 2 household membership. We also have a 6 month trial membership for \$60.00. We use our volunteers' cars and gas and there is no tipping. For services that require a professional license (electrician, plumber, etc.), or ongoing service such as lawn care or snow plowing, we have a recommended provider list of vendors.

How to Request

Individuals who are interested in joining NNN, can do so via our website or by contacting us at 518-631-2402. Once a membership is in place, a member can start to request services. This can be done via our website, email or phone call. Since services are dependent upon the availability of a volunteer, it is helpful if requests are made at least 2 weeks in advance, especially for transportation which is our most requested service. We do try to accommodate all requests that are made.

Confidential

As part of the NNN volunteer training, we review our confidentiality requirements and all volunteers understand that in interacting with our members, they will be made aware of a member's medical appointments and at times some of their personal business and this needs to remain confidential.

Additional Notes

Anyone over the age of 18 can be a volunteer with our organization, volunteer drivers need to be 25 or older. As mentioned above all volunteers who have direct contact with our members have a criminal background check done and if driving, a motor vehicle record check done. Volunteers are needed for direct service and for participation in the organization itself in terms of planning community social and educational events.